The Problem

What our clients say:

"We selected j5 as our standard Kiire Terminal tool for solving our past operations management issues and we are now achieving increased competitiveness."

Yukichi Tanaka
Planning and Coordination Group
JX Nippon Oil & Energy
Kiire Terminal Corporation

"We rely on j5 for logbook, handover, work instructions, standing orders, near misses and mobile inspection rounds. We would like to extend our use of j5 to other applications in the future."

Nobuyuki Takahashi
Executive Director
Kainan Plant Manager
Wakayama Petroleum Refinery

The crucial management and tracking of Incidents and Near Misses through the many departments in an organization is often carried out with a diverse range of paper, spreadsheets, word documents and unconnected web / notes applications. This results in a "home-grown solution" in each department, meaning there is a different Incident Management procedure in each department. Leading to **inconsistencies**, maintenance issues, missed deadlines, lack of co-ordination and widespread **frustration**.

To bring these processes into control, it is necessary to adopt a single enterprise application across all departments that will enforce standard, accepted work practices in a clear, consistent manner and provide the necessary coordinating directives to ensure the actions are executed on time without costly omissions. In addition to bringing predictability, consistency and procedures to the processes, this kind of structure supports and meets the needs of ISO certification.

How j5 Provided the Solution

To remedy these pains, companies across the world utilize **j5 Incident Management**. Built with IndustraForm® technology, the j5 Incident and Near Miss Management application delivers controlled, consistent management of Incidents and Near Miss tasks across all departments in the enterprise in a configurable, easy to use web interface. If the j5 Operations Management System is present, the j5 Incident Management application also allows the creation of j5 Standing Orders to communicate information about Incidents and Near Misses across the organization. j5 Incident Management users have reported the following **benefits**:

- Easy to Use

- Consistent Incident Management Data

- Safely Process Incidents and Near Misses

- Saves Time

- Eliminates Paper, Spreadsheets and Scattered Databases

- Advanced Workflow Capabilities

- Fast Search and Filtering

- Integration With Other j5 Applications

- Real-time Incident Management Monitoring

- Web Browser Based

j5 is a powerful Operations Management Platform that empowers people to manage and adapt evolving industrial processes.

Safety

We now get reliable, validated site information which is key for us to maintain compliance and ensure the safety of our workers and the general public.

Supervisors

Now I can issue instructions, and see that they are followed precisely. The worksheets collect and filter the important stuff from the units into a single sheet that I can also see on my mobile device.

Production

We now know exactly how well operations have responded to our targets, and if not why not. With the real-time information AND operations logs, we are fully informed to define the next day's operations.

Control Room

We now have rich real-time info in our Shift Handovers, in our target management, in procedures like start ups, in permits etc. Not having this data would seriously impact our efficiency, production and safety.

Engineering and IT

Using a single, intuitive spreadsheet-like tool, we can control every aspect (content, calculations, workflow, communications, presentation etc.) in every worksheet across the organization.

Management

Making informed strategic decisions requires validated data from a huge number of sources presented in a way that we can easily understand. We can also easily distribute our instructions and make sure they are carried out correctly.

Field Operators

I am now connected to the rest of the team via my mobile and I no longer have to get back to the control room to find out what is going on.

THE ONLY OPERATIONS MANAGEMENT PLATFORM WITH SPREADSHEET CONFIGURABILITY AND ENTERPRISE SCALABILITY

Contact j5 International for more information
www.j5int.com
sales@j5int.com

HEXAGON PPM